# International Performance Consulting Certification Process Flow

Improvid PERFORMANCE CONSULTING

Start

Criteria and pre-assessment

ISPI 10 International Standards for Performance Improvement

1. Focus on outcomes or results
2. Take a systemic view
3. Add value
4. Work in partnerships
5. Determine need or opportunity
6. Determine cause
7. Design solutions
8. Ensure solutions' conformity
9. Implement solutions
10. Evaluate results and impact

Learning Session 1 Standards 1 - 4

Workplace Application

Learning Session 2 Standards 5 - 6

Learning Session 3 Standards 7 - 8

Workplace Application

Identify workplace projects

Workplace application

Learning Session 4 Standards 9 and 10

Workplace Application

Build projects applications

Learning Session 5 Standards Integration

Finalise projects application

Interim Review of application

Submit CPT application

Certification achieved

Post Certification support

Master Coach

Master Coach development

International Society for Performance Improvement

ISPI