



Improve Team Performance

Duration

2 days

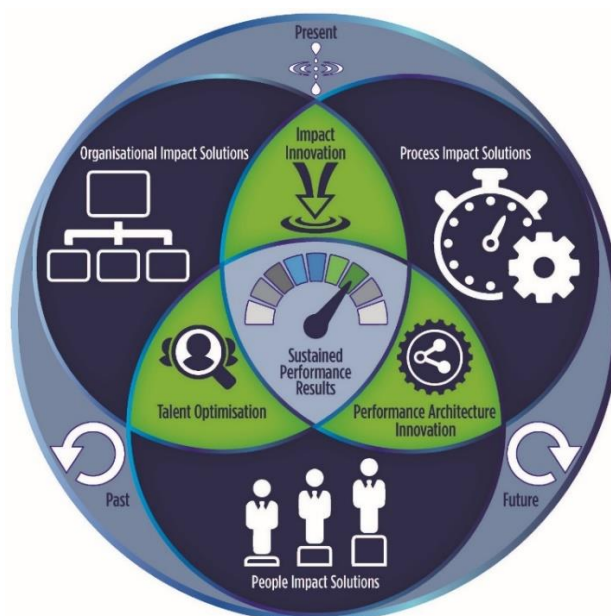
Target

Teams, (Team) Leaders and Managers

Overview

High performing teams are dependent on sustainable performance models and tools. High performing individuals are therefore also dependent on (Team) Leaders who can manage a sustainable performance system where people, processes and organisation protocols deliver results and add value.

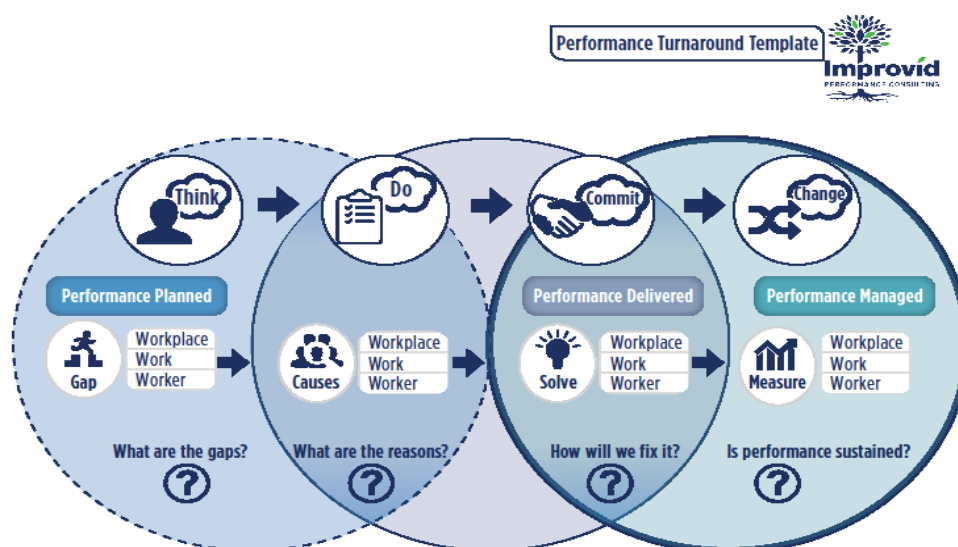
People are expected to perform regardless of inhibitors that may cause poor output. Unfortunately, most leaders and managers are not always aware of the actual reasons for poor performance – some may instinctively know but usually there is a lack of application of the dynamic of sustainable performance tools and plans. This workshop provides systematic approach to improving and sustaining performance and optimising productivity by adding value to performance output through proven methodologies.



Workshop Tools

The workshop will be facilitated against a number of easy, user friendly workplace application tools e.g.

- ✓ Performance Improvement methodology tools
- ✓ Sustainability Checklist
- ✓ Double C Sustainable Performance model tools
- ✓ Sustainability Journey tools



Workshop Outcomes Learning Objectives

Participants will learn the workplace application of the Performance Improvement methodology to optimise and sustain performance of their teams. Analysis tools to identify performance problems in the greater performance will be provided and workshopped.

- ✓ Identify performance gaps as the difference between the present and planned level of performance for the individuals and teams.
- ✓ Understand and apply the concept of the performance value chain and the impact on sustainable results.
- ✓ Provide sustainable performance tools to rectify the alignment and harmony in the team.
- ✓ Develop a plan to systematically improve sustainable performance to achieve results and optimise value.
- ✓ Implement a change management plan to evaluate the results and impact of future sustainability.

Workshop topics

- ✓ Introduction to Performance Improvement methodology and sustainable performance mindset and tools.
- ✓ Sustainable performance defined at the worker (individuals), work (processes and activities that drive performance) and workplace (organisational factors that either enhance or inhibit performance) levels.
- ✓ Understanding sustainable performance in a greater holistic performance system.
- ✓ Performance and cause analysis influencing problem solving and decision making.
- ✓ Holistic and systematic approaches and evaluation of results and the impact of sustainable performance value.
- ✓ Sustainable performance-based feedback loops and performance coaching.